



Concierge Service Agreement

All AIM patients must agree to one of the following care options if they would like to receive care at AIM. We are committed to continuing to provide comprehensive health and wellness care that goes beyond the scope of conventional medicine, and includes items that are not billable to your insurance. In order to facilitate the care offered by AIM, we have created three Concierge Wellness Plans that our patients may choose from.

By signing this agreement, you are agreeing to AIM setting up an auto monthly debit from an account of your choice (named below), in the amount specified by your plan choice. All usual co-insurance, co-pays and deductibles continue to apply. This monthly charge covers all Wellness Care not billable to insurance, or paid for by insurance that may be provided during the course of care at AIM. Plan costs and benefits are detailed on this agreement, and can also be found in full on our website, aim4healthnw.com.

Option 1: Concierge WellnessPLUS

(initials) _____

_____ Adults (\$99/Month; \$170/Couple)

_____ Children, 18-26 (\$40/Month)

_____ Children under 18 (\$20/Month)

Option 2: Concierge Wellness Basic

(initials) _____

_____ Adults (\$25/Month; \$45/Couple)

_____ Children, 18-26 (\$15/Month)

_____ Children under 18 (\$10/Month)

Option 3: Per Visit Option (\$45/Visit)

(initials) _____

Office Use Only:

PT ID # _____

Input Cerebella _____

Input US Pay _____

Input XLS _____

Notes: _____

Preferred Doctor _____ Total Per Month _____

Patient Name _____ DOB _____

Patient Email _____

Family Members Enrolled:

- | | |
|----|----|
| 1. | 5. |
| 2. | 6. |
| 3. | 7. |
| 4. | 8. |

Billing Information:

Card Type: Visa Mastercard Discover Other _____

CC# _____ Exp. _____ CVV Code _____

Name on Card: (print clearly) _____

I, (print name) _____, hereby agree to the terms of the Option selected above, and detailed in this agreement. I authorize Alpine Integrated Medicine, LLC., to deduct the cost of that Option from the account named herein upon signup, and thereafter on the first (1st) of each Month, unless otherwise stipulated in writing. I understand that I may cancel this service at any time with written notice.

Signature _____ Date _____



Concierge Service Agreement Cost and Benefits

Option 1: Concierge WellnessPLUS Service Includes...

- Comprehensive 45-60 minute appointments with your personal doctor to address more of your concerns
- Access to your personal physician through email and by phone if needed, including medical advice and tele-health while travelling.
- Low patient to doctor ratios—doctor's practice size is limited to assure more personalized attention and availability
- Priority Booking Times (Lunchtime; 4pm-Close); Same or next-day appointments if needed at doctor's discretion
- \$200 credit to use each year toward your choice of specialty lab testing.
- Free B-12/B-Complex Shot available each month.
- 15% Discount on All Health and Wellness Products/Supplements and All Cash Pay Services including IV Therapy, and Acupuncture
- 25% off Cash Pay ND Visits (for those patients without ND Benefits)
- 50% Discount on AIM Infrared Sauna Booking, plus 1 Free Sauna Session per Month.
- Special Cash Pricing on Select Lab Testing
- Health Education, Articles, and Newsletters written by AIM doctors (including a special communication just for PLUS members)
- No charge for late cancellations (within 4 hours of your appointment)
- Home visits when appropriate and needed
- Free Lab, Prescription Refill, and Billing and Insurance support
- Free Shipping on Supplement Orders of over \$50

Option 2: Concierge WellnessBasic Service Includes...

- Extended, comprehensive appointments to address more of your concerns (30-45 minute visits instead of the 8-10 minute conventional doctor visit)
- Lower patient to doctor ratios than conventional primary care clinics
- Limited Email access directly to your preferred doctor for questions related to your care
- Collaborative care with AIM providers, under the supervision of medical director Dr. Brooke Azie-Rentz, ND.
- Free Lab, Prescription Refill, and Billing and Insurance support
- Specialty Cash Pricing on Select Lab Testing
- Health Education, Articles, and Newsletter written by AIM Doctors

Option 3: Per Visit Administrative Fee Includes...

For this option, patients will still get the same benefits as our Wellness Service, but will pay a \$45 fee at time of service, as well as any applicable insurance co-pays, co-insurance, and deductibles. This fee covers all non-billable services associated with your care as well as limited email access in the two weeks following your appointment. In short, this gives you access to the Concierge Wellness Service for two weeks.

The Fine Print

1. It is at your physician's discretion whether prescription refills, home visits or a same day visit or next day visit is needed.
2. Providers will be available by phone and email under the WellnessPLUS Plan. In the event that you call your provider and reach voicemail, you are assured a call back that day, usually within an hour or two. For calls outside of clinic hours, PLUS patients can use the after hours line to reach their doctor.
3. Providers will be available by email under the Wellness Basic Plan. Providers strive to answer all emails within 3 business days.
4. AIM will abide by all insurance contracts and agreements, however, the scope of a Naturopathic visit goes well beyond what most insurance plans cover. Life-style and nutrition advice, home-remedies, and homeopathy, as well as other non-billable topics may be discussed in the course of a visit. Any portion of a visit or topic within a visit that is not expressly covered under the scope of insurance benefits is covered under the scope of this service. Insurance will be billed when applicable for visits.
5. \$45 Administrative Fee guarantees patient all services provided under the scope of the Wellness Basic Plan, for 2 weeks following your visit.
6. Under the WellnessPLUS Plan, patients are entitled to a \$200 credit toward a specialty lab test of their choice. While there is no long term contract, patients cancelling within 1 year will be billed the full cost of the lab test.
7. Children get a reduced rate when their parent or guardian is on a Concierge Wellness Plan. Children whose parent(s) are not patients would pay the "adult" rate.
8. Alpine Integrated Medicine Concierge Wellness Policies are the sole property of Alpine Integrated Medicine, LLC. These cannot be used, modified, or adopted by another party without the express written consent of Alpine Integrated Medicine, LLC.
9. Alpine Integrated Medicine reserves the right to make pricing changes to these options, should cost of care necessitate a change.

Wellness PLUS Cost:

- Adults: \$99/month
- Ages 0-18: \$20/month with an adult member
- Ages 18-26: \$40/month with an adult member
- Couples (two adults living in the same household): \$170/month

Wellness Cost:

- Adults: \$25/month
- Ages 0-18: \$10/month with an adult member
- Ages 18-26: \$15/month with an adult member
- Couples (two adults living in the same household): \$45/month